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To: All Mold-Rite Plastics Customers
From: Brian Bauerbach, President and CEO
Date: September 13, 2021
RE: Lead Time Update

Dear Mold-Rite Customers,

Mold-Rite is very aware of the impact you are feeling due to our longer than usual MRP lead times and we are sensitive to the need to communicate our progress.

We continue to improve and want to ensure we are transparent in sharing updates and details around specific opportunities for you, our valued customers. Currently, 75% of our lead times are within the 3- 6 week range. While we understand there will always be outliers, we are very pleased that we are able to get back to providing you with the same great service you have come to expect from MRP. We continue to monitor the pockets of open line time and communicate those details with you. We also will be adding a weekly communication on all open capacity with improved lead times.

We are very optimistic about the improvements we are seeing and appreciate your patience and partnership through this period. We are committed to our partners and making the enhancements to meet your needs and appreciate the opportunity to achieve successes together. We look forward to continued growth and success together.

Please reach out to your account director with your needs. This is a living process which changes daily so as always - first come, first served!

We are Mold-Rite!

Sincerely,

A handwritten signature in blue ink that reads "Brian Bauerbach". The signature is written in a cursive, flowing style.

Brian Bauerbach
President and CEO